



**GeM**  
Government  
e Marketplace

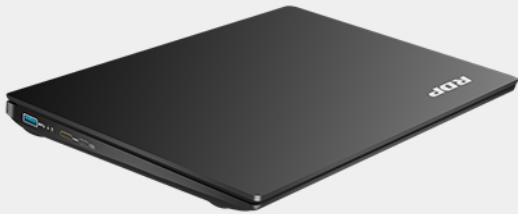


# Laptop

Most Affordable Modern PC *for*

**Business Use**

# Laptop



# Laptop

Model No's:  
Processor:  
BIS No:



TB 3010



TB 2050



TB 2060



TB 2040



TB 2030

IS 13252



R-66001767

Generation	10/11/12 th Gen
Processor	Intel Core i3, Core i5, Core i7, Core i9
RAM	4/8/16/32/64 GB
Storage	HDD: 500GB to 3TB, SSD: 128GB to 4 TB
OS	Free DOS, Windows 10 Home, Windows 10 Pro, Linux
Display Size	11 Inch to 15.4 Inch (11.6,12, 12.3, 12.5, 13.3, 13.5, 14, 15, 15.4)
Optical Drive	Integrated, External
I/O Ports	1xUSB2.0, 2xUSB3.0, 1x Audio-in/out, HDMI, 1xGigabit LAN, USB Type C
Memory Card Slot	Single Slot: microSD/microSDHC/microSDXC, Built-In Speakers
Wifi	With Wi-Fi/ Without Wi-Fi
Certifications	BIS, RoHS, CE
Warranty	3/5 years On-Site warranty

**RDP.**



Most Affordable



High Quality



On-Time Support

**MII**





### Step 1

#### Register your support ticket

- ☎ 040 4816 1111 - Ext 2 (mon-sat 10.00 am to 07.00 pm)
- 🌐 [www.rdp.in/support](http://www.rdp.in/support) (fill the support request form)
- ✉ [support@rdp.in](mailto:support@rdp.in) (write an email)

### Step 2

#### SLA's & Support

- 🕒 With in two hours you'll get initial response from RDP
- ☀ Same day we try to solve the problem thru telephonic support
- 🕒📞 If not, with in 24-72 hours engineer will visit your place & fix problem

### Step 3

#### Feedback & Close the Ticket

- ✅ Helpdesk team will call next day to take final 'confirmation' of ticket status
- 🏗 If problem solved, we'll close the ticket, else we'll escalate & fix the problem
- ⭐ You can rate our service (in a 5 star scale) in a feedback email

