



GeM
Government
e Marketplace



Desk PC™

Most affordable Modern Desktop PC *for*
Business Use

Desk PC™



Model No's:
Processor:
BIS No:



Desk PC 109
Desk PC 119



Desk PC 107
Desk PC 117



Desk PC 105
Desk PC 115
Desk PC 125



Desk PC 103
Desk PC 113
Desk PC 123



Generation	10/11/12 th Gen
Chipset	B/H/Q Series
RAM	4/8/16/32/128GB
Storage	HDD: 500GB to 10TB, SSD: 64GB to 5TB, M.2: 64GB to 2TB
OS	Free DOS, Windows 10 Home, Windows 10 Pro
Display Size	19 Inch to 27 Inch (HD, FHD, IPS)
Keyboard & Mouse	Wired/Wireless USB Keyboard & Optical Scroll Mouse
I/O Ports	1 x PS/2 Combo Port, 2 x USB 3.2 Port, 6 x USB 2.0 Port, 1 x RJ-45 Port 1 x HDMI Port, 1 x VGA Port, 1 x Audio port (Line Out/Line In/Mic In)
Wifi	With Wi-Fi / Without Wi-Fi
Certifications	BIS, RoHS, CE
Warranty	3/5 years On-Site warranty



Most affordable



High Quality



On-time Support





Step 1

Register your support ticket

- ☎ 040 4816 1111 - Ext 2 (mon-sat 10.00 am to 07.00 pm)
- 🌐 www.rdp.in/support (fill the support request form)
- ✉ support@rdp.in (write an email)

Step 2

SLA's & Support

- 🕒 With in two hours you'll get initial response from RDP
- ☀ Same day we try to solve the problem thru telephonic support
- 🕒📞 If not, with in 24-72 hours engineer will visit your place & fix problem

Step 3

Feedback & Close the Ticket

- ✅ Helpdesk team will call next day to take final 'confirmation' of ticket status
- 🏗 If problem solved, we'll close the ticket, else we'll escalate & fix the problem
- ⭐ You can rate our service (in a 5 star scale) in a feedback email

