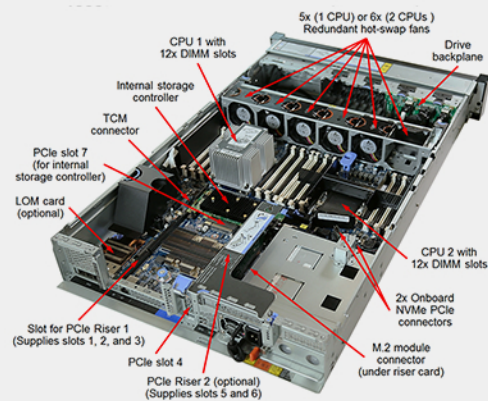


Rock

Most Affordable Server *for* Business Use



Rock



RDP | Product Philosophy



Most Affordable

we design products to give more value than what you pay for & we ensure the best customer experience at all touchpoints.



High Quality

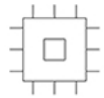
performance & reliability of the product are the two paramount metrics literally product development teams lives with.



On-Time Support

we call on-time every time, a robust ticketing system, SLA's & SOP's are always helping us to improve the bar every day.

Available Options...



Processors & Generations



Intel Xeon: 2nd/3rd Gen Intel® Xeon® Scalable Processors

AMD EPYC™ 7000 Series Processors



RAM

32GB to 6TB



Storage

SATA HDD: No limitation, SAS HDD: No limitation ,
SATA SSD: 128GB - 8TB , NVMe SSD: 128 GB to 4TB

Supports 8/12 SATA HDD/SAS Hot swap drive Bays



Form Factor

Rack/Tower 1U, 2U, 3U, 4U, 5U



Operating System & Applications Software



Authentications & Certifications



Bureau of Indian
Standards (BIS)



On-Time Support [OTS]



PAN India Support

① support@rdp.in ② rdp.in/contactus ③ 040 4816 1111

2 Hrs

Initial
Response time

4 Hrs

Inside Technical
Support



On-Site
Support



Auth Support
Centers (ASC)



Pick Repair
Drop (PRD)

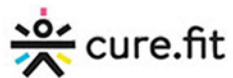


Download SLA Timelines from
www.rdp.in/contactus page



Support process is 100% Digital
(Ticket Creation to Close)

Trusted all around the World



Un compromised customer experience...



On-Time Response [OTR]

Communication is the key in any relation, when comes to business it is everything, we'll ensure OTR from all teams at all the touch points (be it pre-sales, during sales, delivery, after sales & retention) proactively.



On-Time Delivery [OTD]

SCM (Supply Chain Management) team in RDP backed with strong PPT (People, Process, Technology) we connected logistic partners apps to our ERP to automate both forward and reverse logistics on-time.



On-Time Support [OTS]

RDP has a robust mechanism to handle support queries thru support CRM to ensure every support ticket is resolved within the SLA, we call this as 'On-Time Support' every time !!!

Made-to-Order

For Special Projects with MOQ [Minimum Order Quantity]



ThinBook's

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 4GB/8GB, Storage 32GB to 2TB
- Screen sizes from 11.6"/14.1"/15.6" In IPS/FHD



Tablet's

- Available In 7"/8"/10" (In IPS/HD/FHD)
- Wifi/3G/4G/LTE/5G, Internal Storage 32GB-128GB
- Processor Dual/Quad/Octa Core, Ram 1GB-8GB



All-In-One PC's

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 15.6"/18.5"/21"/23"/27" In IPS/FHD



360° / Detachable

- Available In Atom, Celeron, Pentium, Core i3/i5
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 11.6"/13.3" In IPS/FHD



Mini / Desktop PC

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 18.5"/21"/23"/27" In IPS/FHD



Servers

- Servers & Workstations available In Xeon Series
- Ram 8GB to 256GB, Storage 2TB to 80TB
- Available In Desktop & Rack Mount form factor

For more Details

 sales@rdp.in

 www.rdp.in

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RDP